



Microsoft Retail Management System from Syscom PLC

Helping independent retailers keep their competitive edge & increase profitability

As an independent retailer, you'll know how important it is to provide your customers with exemplary service while maintaining tight control over your business processes. It's the only way to maintain your competitive edge to retain and grow your market share. Microsoft Retail Management System offers you affordable, flexible, easy-to-use solutions that can integrate with and adapt to your specific retail needs. With Store Operations and HeadQuarters, you'll have the point-of-sale and retail management tools that will enhance your business performance, help you develop long-lasting customer relationships and keep pace with all of your competitors, no matter what their size.

Store Operations

Store Operations is a complete point-of-sale and retail management solution for individual stores. It often runs as a stand-alone application, but can expand easily to service multi-store operations.

Use it to:

- Track and expedite point-of-sale business processes
- Streamline business operations, including inventory, supplier management and point-of-sale processes
- Save time and money by integrating credit and debit card transactions at the point of sale
- Make informed decisions with accurate data and powerful reporting tools
- Consolidate financial data through integration with SyscomERP.

HeadQuarters

HeadQuarters allows managers at the head office of a small multi-store business or chain to gather data from all stores to gain a complete view of the business.

Use it to:

- Gather detailed sales and inventory data from multiple Store Operations installations
- Manage prices, purchasing and inventory chain-wide, by region or store
- Set and monitor policies and procedures for each and every store
- View, analyse and share information across your entire business
- Consolidate financial data through integration with SyscomERP.

Benefits

- Offer superior customer service
- Know your suppliers better
- Streamlined point-of-sale processes
- Achieve totally efficient stock management
- Access to all the management information you need
- Increase your sales and reduce costs
- Easy to set up, simple to use
- Supported by Microsoft

Technical Overview

Microsoft Business Solutions Retail Management System offers the independent retailer affordable, flexible, easy-to-use solutions designed to help maintain a tight control over business processes and provide customers with the best possible service.

Supported hardware

- Any PC running Microsoft Windows 2000, 2003, Windows XP or later
- Support for popular OPOS printers, scanners, scales, line displays and cash drawers
- Support for Windows printers, keyboard wedge mag card readers and PC/PS-2 keyboards

Point-of-sale POS capabilities

- Customisable, resizable transaction screen
- Graphical user interface
- Customisable POS buttons for web-based application shortcuts
- Electronic receipt on net display
- Online access to the Internet
- View and print journals from any register

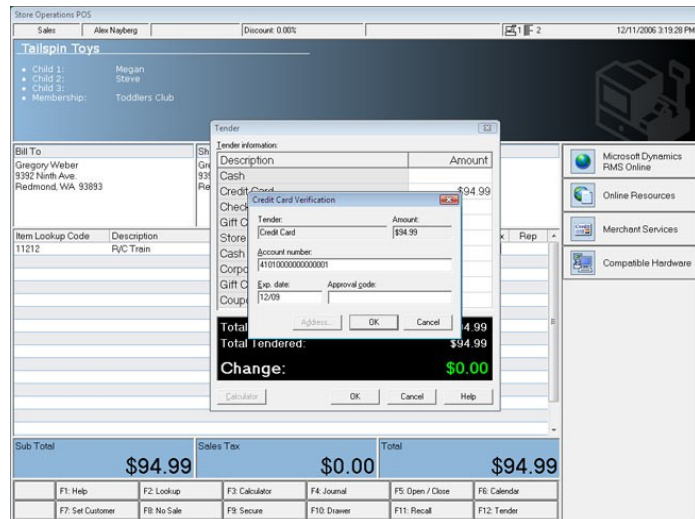
Inventory control & tracking

- Track and manage all inventory types
- Organise and modify assembly, matrix and lot matrix items using easy-to-use spreadsheets
- Automatically calculate inventory replenishment based on restock level or quantity sold
- Generate purchase orders
- Receive shipment

Pricing, sales & promotions

- Set up "mix and match" pricing structure
- "Buy X, get Y" discount capability
- Discount from retail
- Mark up from cost
- Set profit margin
- Set percentage of discount
- Put items on sale/promotion

Microsoft Retail Management System (RMS)



Whether your customers pay with cash, cheque, or credit, Store Operations makes sales transactions fast and easy.

Integrated business software solutions & proactive IT services

Syscom is dedicated to helping companies become more competitive, profitable and efficient. With over 35 years experience providing integrated business software solutions and proactive IT services, we specialise in providing powerful enterprise resource planning *ERP* software applications and client-tailored IT services to organisations in the manufacturing, distribution, textile and apparel sectors.

Our customers are among the leading names in their industries, constantly striving for improved business success, and we are there to support them every step of the way. Working on a partnership basis with our clients, we are committed to providing technology and services that evolve with their business to help them achieve their goals and thrive in today's competitive environment.

As a **Microsoft Gold Partner** our product portfolio includes Microsoft Dynamics software applications as well as Syscom authored and Progress based systems. Our product consultants are experts within the industries we serve, allowing us to take a consultative approach to identifying the optimum solution for each client's unique needs. We also recognise that the provision of software represents only part of a business solution, always working in an on-going partnership with our clients and offering a complete range of complementary services and consultancy.

For more information on our products and services, please contact:

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